PATH

PROVIDING ACCESS TO HELP

Frequently Asked Questions:

Become a PATH Money Management Volunteer

"I shall pass through this world but once. If there be any kindness I can show or any good thing I can do, let me do it now... for I shall not pass this way again." Etienne Grellet

<u>FREQUENTLY ASKED QUESTIONS</u>

What if I want to volunteer but I'm not able to make the training session?

There are times training can be done on a one to one basis.

Will I have to write out checks?

Some of the bill payer volunteers will write out checks and have the clients sign them.
Representative payee volunteers can write and sign the checks.

Will I be liable if there is a mistake in the checkbook?

No, you are covered under PATH, Inc. and AARP insurance.

How do clients know they can trust me?

Before visiting a client 3 letters of reference must be received in the office. A fingerprint background check is completed on all volunteers unless you have a current FOID card or a copy of a letter stating you have passed a fingerprint background check in the recent past.

FREQUENTLY ASKED QUESTIONS

I'm retired and travel. Would this be a problem?

No. One thing our volunteers share is active, busy schedules. We work with your needs.

How many hours do I volunteer?

You choose the times you work so that it fits your schedule. Volunteers spend an average of 2 hours a month helping a client.

What if I don't know about public aid or benefits that might help my client?

The office is available to you for support. Informational newsletters are also sent to volunteers.

Will I have to go to the client's home?

Most of the time you will visit the client in their home. Some volunteers visit clients at the Adult Day Center.

Is there office paperwork I can help with?

Always.

FAQ's Continued

Do I have to travel far?

You inform us how far you want to travel to visit a client.

Am I reimbursed for travel?

At this time PATH does not reimburse for volunteer travel. Mileage can be used on your income taxes if you file the long form.

Can I choose who I volunteer with?

Absolutely. Prior to accepting an assignment you meet with the potential client with the Money Management Coordinator. You decide at that time if you would like to work with the client. You can always terminate an assignment at any time.

How many clients will I have?

Some volunteers have only one client, others have three or four. You decide how many individuals you would like to see.

What are some tasks I might do?

Pay bills, write out checks, intervene with creditors, obtain public benefits, reconcile bank statements, balance check registry.

TRAINING INFORMATION

What does Path look for in a prospective volunteer?

- ◊ Good listening skills
- ◊ Open-minded attitudes
- ◊ Desire to help others
- ◊ Time for the training process

WHAT CAN PATH DO FOR YOU?

- ◊ Make new friends
- ◊ Give "Warm fuzzies"
- ◊ Increase your knowledge of public benefits
- ◊ Provide you with a meaningful experience

Application Procedure

If you are interested in helping others, please fill out the application and mail it to:

PATH Business Office
Attn: Kim Crutcher
201 E. Grove St., Suite 200
Bloomington, IL 61701

Once the application is received, we will arrange a time to talk with you and schedule a training session near you.

If you have questions, call Kim at (309) 834-0509.